24. **REFERRAL TO THE FINANCE AND ECONOMIC RESILIENCY COMMITTEE TO DISCUSS OPPORTUNITIES FOR THE CITY ADMINISTRATION TO INCORPORATE THE USE OF ARTIFICIAL INTELLIGENCE (AI) IN CITY OPERATIONS AND FURTHER IMPROVE CITY SERVICES INCLUDING, WITHOUT LIMITATION, CITY PERMITTING PROCESSES, 311 NON-EMERGENCY REPORTING, TRAFFIC MANAGEMENT, AND PUBLIC TRANSPORTATION; AND TO DISCUSS A POTENTIAL PARTNERSHIP WITH MIAMI-DADE COLLEGE ON AI INITIATIVES.**

Applicable Area:

# MIAMIBEACH

**COMMITTEE MEMORANDUM**

TO:        Finance and Economic Resiliency Committee Members

FROM:    Mayor Steven Meiner

DATE:    July 26, 2024

TITLE:    REFERRAL TO THE FINANCE AND ECONOMIC RESILIENCY COMMITTEE TO DISCUSS OPPORTUNITIES FOR THE CITY ADMINISTRATION TO INCORPORATE THE USE OF ARTIFICIAL INTELLIGENCE (AI) IN CITY OPERATIONS AND FURTHER IMPROVE CITY SERVICES INCLUDING, WITHOUT LIMITATION, CITY PERMITTING PROCESSES, 311 NON-EMERGENCY REPORTING, TRAFFIC MANAGEMENT, AND PUBLIC TRANSPORTATION; AND TO DISCUSS A POTENTIAL PARTNERSHIP WITH MIAMI-DADE COLLEGE ON AI INITIATIVES.

## RECOMMENDATION

DISCUSS OPPORTUNITIES FOR THE CITY ADMINISTRATION TO INCORPORATE THE USE OF ARTIFICIAL INTELLIGENCE (AI) IN CITY OPERATIONS.

## BACKGROUND/HISTORY

Please place this item on the June 26, 2024, City Commission meeting agenda as a referral to the Finance and Economic Resiliency Committee ("FERC"). I would like the Administration to present to FERC on opportunities to implement artificial intelligence ("AI") and improve City services including, for example, City permitting processes, 311 non-emergency reporting, traffic management, and public transportation.

AI and other emerging technologies can be used to improve efficiency, enhance service delivery, and better respond to the needs of our residents. The City can use AI to analyze data, optimize public services, engage with our residents and constituents, and strengthen our infrastructure.

As part of this item, I ask the Committee to discuss partnership opportunities with Miami-Dade College ("MDC") on future AI initiatives. MDC has offered its partnership in creating new AI products, training, internships, and certifications aimed at improving City services. MDC has offered to make a presentation to FERC regarding opportunities to collaborate with the City.

Implementing AI could potentially streamline certain staff tasks, leaving more time for staff to work on more complex projects. By partnering with MDC, the City of Miami Beach would join the City of Coral Gables, the City of Doral, and Miami-Dade County at the forefront of AI implementation in public services.

## ANALYSIS

## FISCAL IMPACT STATEMENT

N/A

**Does this Ordinance require a Business Impact Estimate?**
(FOR ORDINANCES ONLY)

**The Business Impact Estimate (BIE) was published on .**
**See BIE at: https://www.miamibeachfl.gov/city-hall/city-clerk/meeting-notices/**

**FINANCIAL INFORMATION**

**CONCLUSION**

**Applicable Area**

Citywide

| **Is this a "Residents Right to Know" item, pursuant to City Code Section 2-17?** | **Is this item related to a G.O. Bond Project?** |
|---|---|
| No | No |

**Was this Agenda Item initially requested by a lobbyist which, as defined in Code Sec. 2-481, includes a principal engaged in lobbying?** No

If so, specify the name of lobbyist(s) and principal(s):

**Department**

Information Technology

**Sponsor(s)**

Mayor Steven Meiner

**Co-sponsor(s)**

**Condensed Title**

Ref: FERC -  Use of AI to Improve City Services and Potential MDC Partnership. (Meiner)