

13. DISCUSS THE CREATION OF CODE COMPLIANCE AREA CAPTAIN POSITIONS
FOR SOUTH BEACH, MID BEACH, AND NORTH BEACH
Applicable Area:

MIAMI BEACH

COMMITTEE MEMORANDUM

TO: Public Safety and Neighborhood Quality of Life Committee Members

FROM: Eric Carpenter, City Manager

DATE: November 6, 2024

TITLE: DISCUSS THE CREATION OF CODE COMPLIANCE AREA CAPTAIN POSITIONS FOR SOUTH BEACH, MID BEACH, AND NORTH BEACH

RECOMMENDATION

The Administration recommends amending the current Code Compliance Administrator Job Description to include Single Point of Contact (SPOC), community engagement, and attendance at neighborhood, homeowner association, business, and community meetings.

BACKGROUND/HISTORY

At the May 15, 2024 Commission Meeting at the request of Commissioner Alex Fernandez and co-sponsor Joseph Magazine, the Mayor and City Commission approved a dual referral to the Public Safety and Neighborhood Quality of Life Committee (PSNQLC) and the Finance and Economic Resiliency Committee (FERC) to discuss the creation of Code Compliance Area Captain positions for South Beach, Mid Beach, and North Beach.

Item was deferred at the June 5, 2024 PSNQLC meeting at the request of the sponsor and then discussed at the July 10, 2024 PSNQLC meeting.

ANALYSIS

The Code Compliance Department currently employs Code Compliance Administrators (CCA) who are strategically assigned to zones like South Beach, Mid Beach, and North Beach, catering to the specific challenges and needs of each area. In addition to these CCAs, there are also assigned Code Compliance Officers who work within their designated zones, allowing for a more targeted approach to addressing area-specific concerns and ensuring effective enforcement of codes and regulations. This zoning system enables the Department to provide focused attention and resources to each neighborhood, enhancing the quality of service and compliance efforts in the community.

The Code Compliance Department acknowledges there is an opportunity to create greater awareness of district specific supervisors, aligning their role more closely with the concept of a SPOC for neighborhoods and attendance at community meetings.

FISCAL IMPACT STATEMENT

This initiative can be implemented without any additional fiscal impact or the need to add Full-Time Equivalents (FTEs).

Does this Ordinance require a Business Impact Estimate?
(FOR ORDINANCES ONLY)

The Business Impact Estimate (BIE) was published on .

See BIE at: <https://www.miamibeachfl.gov/city-hall/city-clerk/meeting-notices/>

FINANCIAL INFORMATION

CONCLUSION

At the July 10, 2024 PSNQLC meeting, item was discussed. The current job description for CCAs does not include the concept of SPOC, community engagement, and attendance at community meetings (i.e., neighborhood, homeowner association, and business). Code Compliance and Human Resources met with the City of Miami Beach Personnel Board on October 16, 2024, to review amending the CCA job description to specifically include these additional essential duties.

The CCA designation is a classified union position and impact bargaining may be required.

Staff will be present to discuss and provide updated information regarding the revision of CCA job description.

Applicable Area

Citywide

Is this a "Residents Right to Know" item, pursuant to City Code Section 2-17?

Yes

Is this item related to a G.O. Bond Project?

No

Was this Agenda Item initially requested by a lobbyist which, as defined in Code Sec. 2-481, includes a principal engaged in lobbying? No

If so, specify the name of lobbyist(s) and principal(s):

Department

Code Compliance

Sponsor(s)

Commissioner Alex Fernandez

Co-sponsor(s)

Commissioner Joseph Magazine

Condensed Title

Creation of Code Compliance Area Captain Positions



COMMISSION MEMORANDUM

TO: Honorable Mayor and Members of the City Commission
FROM: Commissioner Alex Fernandez
DATE: May 15, 2024

SUBJECT: REFERRAL TO THE PUBLIC SAFETY AND NEIGHBORHOOD QUALITY OF LIFE COMMITTEE AND THE FINANCE AND ECONOMIC RESILIENCY COMMITTEE TO DISCUSS THE CREATION OF CODE COMPLIANCE AREA CAPTAIN POSITIONS FOR SOUTH BEACH, MID BEACH AND NORTH BEACH.

RECOMMENDATION

Please place on the May 15, 2024 agenda a dual referral to the Public Safety Neighborhoods and Quality of Life Committee (“PSNQLC”) and the Finance and Economic Resiliency Committee (“FERC”) to discuss the creation of Code Compliance Area Captain positions for South Beach, Mid Beach and North Beach.

The effective enforcement of the City’s Code of Ordinances (the “Code”) is crucial to the maintenance of the highest standards of safety, cleanliness and quality of life for the City’s residents and visitors. The City has approximately fifteen (15) square miles within its territorial jurisdiction. While many of the concerns relating to violations are homogenous throughout the City, because of the distinct character of South Beach, Mid Beach and North Beach, each of these areas presents its own unique set of challenges. Although our Code Compliance Department does a great job addressing compliance issues throughout the City, because of the unique characteristics of the South Beach, Mid Beach and North Beach areas, it would be useful to have an Area Captain designated for each of these regions. By consistently working in the same area of the City, the Area Captains will forge a stronger bond with residents and businesses in the area and will be in a better position to address area-specific concerns.

I would like for my colleagues on the PSNQLC to discuss, and I would like to discuss with my colleagues on the FERC, the creation of Code Compliance Area Captain positions for South Beach, Mid Beach and North Beach as we prepare to embark upon the FY 2025 budget process.

The appropriate representative(s) from the Code Compliance Department, Human Resources and Finance should be prepared to address this matter before the Committees.

SUPPORTING SURVEY DATA

na

FINANCIAL INFORMATION

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Applicable Area

Citywide

Is this a "Residents Right to Know" item, pursuant to City Code Section 2-14?

Yes

Does this item utilize G.O. Bond Funds?

No

Legislative Tracking

Commissioner Alex Fernandez

Sponsor

Co-sponsored by Commissioner Joseph Magazine

ATTACHMENTS:

Description

📎 [Memo](#)



City of Miami Beach, 1700 Convention Center Drive, Miami Beach, Florida 33139, www.miamibeachfl.gov

COMMISSION MEMORANDUM

TO: Honorable Members of the City Commission

FROM: Commissioner Alex Fernandez

DATE: May 15, 2024

SUBJECT: DUAL REFERRAL TO THE PUBLIC SAFETY NEIGHBORHOODS AND QUALITY OF LIFE COMMITTEE AND THE FINANCE AND ECONOMIC RESILIENCY COMMITTEE TO DISCUSS THE CREATION OF CODE COMPLIANCE AREA CAPTAIN POSITIONS FOR SOUTH BEACH, MID BEACH AND NORTH BEACH

Please place on the May 15, 2024 agenda a dual referral to the Public Safety Neighborhoods and Quality of Life Committee ("PSNQLC") and the Finance and Economic Resiliency Committee ("FERC") to discuss the creation of Code Compliance Area Captain positions for South Beach, Mid Beach and North Beach.

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NATURE OF WORK

The Code Compliance Administrator serves as a liaison between the Miami Beach Code Compliance Department, the community, and a variety of City agencies and as a single point of contact for districts under their charge. Assists with community engagement and specific neighborhood problem solving by attending neighborhood, homeowner association, and community meetings, as well as our business community meetings. They collaborate with all stakeholders to identify and coordinate resources to ensure issues are effectively addressed.

This is responsible technical work in the enforcement of various applicable national, state, and local laws, codes, and ordinances relating primarily to health, zoning, and environmental regulations in the City's Department of Code Compliance. Employee supervise a staff who inspects businesses, buildings, structures, and premises to determine violations, and ensures compliance by issuing notices of violations explaining violations and/or issuing citations to the public. The position requires extensive field and office work.

ILLUSTRATIVE EXAMPLES OF ESSENTIAL DUTIES

- Attend neighborhood, homeowner association, and community meetings.
- Serve as the single point of contact for the district under your charge.
- Assigns and coordinates resources to problematic neighborhood issues.
- Plans, schedules, assigns, and evaluates the work of inspectors within assigned geographical or functional area.
- Enforces and supervises the enforcement of applicable national, state, and local laws, codes, ordinances, and other regulations by issuing warnings and written notices of violation; follows departmental procedures of re-inspection and actions required to ensure compliance.
- Conducts and supervises field inspections of new and existing businesses, buildings, structures, premises, and marine related facilities and activities.
- Responds to and assists others in responding to unusual or difficult situations and resolving problems. Investigates and resolves complaints from the public and other departments.
- Interprets complex regulations for other employees, other divisions and departments, and the public.
- Conducts and supervises inventories of various goods, services, trades, and types of businesses and industries.
- Testifies in court and before related boards; obtains documentation; prepares testimony; and assists others in same.
- Prepares and maintains records, reports, and correspondence concerning inspection and enforcement work.
- Trains other inspectors and clerical staff in code compliance work.
- Recommends methods, materials, equipment, and alterations to assist in compliance with acceptable standards.
- Detects and investigates any reported or unreported hazards, possible safety problems, and violations; determines conformity with accepted standards and approved plans.
- Reports suspected or known violations of other regulations to the appropriate authorities.
- Recommends amendments to City codes, ordinances, or other regulations.
- Performs related inspection and other work as required.

KNOWLEDGE, SKILLS AND ABILITIES

- Thorough knowledge of local geography, roadways, and jurisdiction boundaries.
- Considerable knowledge of applicable national, state, and local laws, codes, ordinances, and other regulations.
- Considerable knowledge of relevant enforcement procedures.
- Considerable knowledge of the City and other agencies sufficient to respond to or redirect citizen inquiries. Some knowledge of building design and good construction practices.
- Ability to read, understand, explain, and apply regulations.
- Ability to enforce regulations tactfully, firmly, and impartially.
- Ability to make technical inspections, conduct investigations, ascertain facts, and render valid decisions.
- Ability to communicate effectively both verbally and in writing.
- Ability to establish and maintain effective working relationships with other employees, agencies, and the public.
- Ability to prepare clear, concise, legible, and accurate records, reports, correspondence, and other documents.
- Ability to read and interpret blueprints, plans, drawings, specifications, and diagrams and to determine conformance with establish standards.
- Ability to testify effectively in court and before related boards.
- Ability to use a variety of office equipment such as computer terminals, advanced multi-line telephone equipment, and radio equipment.
- Ability to direct, train, and evaluate the work of others.
- Ability to conduct various types of inventories.
- Ability to make arithmetic and statistical computations.
- Ability to research data and originate legal documents and other instruments of law.
- Ability to establish and maintain effective working relationships with elected officials, coworkers, the press the general public and members of diverse cultural and linguistic backgrounds regardless of race, religion, age, sex, disability, political affiliation, gender identity or sexual orientation.
- Ability to serve the public and fellow employees with honesty and integrity in full accord with the letter and spirit of all city ethics and conflicts of interest policies. Strong understanding of ethical behavior is required.
- Ability to maintain regular and punctual attendance.
- Ability to report to work as directed during an emergency as an essential employee of the City of Miami Beach
- Performs related work as required

MINIMUM REQUIREMENTS

- Three (3) years full-time experience in a related field (from a City or County of comparable size to the City of Miami Beach).
- Level II certification from the Florida Association of Code Enforcement.
- Associate of Arts Degree in Public Administration, Business Administration, Criminal Justice or related field. Experience can substitute for education on year-for-year basis.
- Valid driver's license.

PHYSICAL REQUIREMENTS

- Must have the use of sensory skills in order to effectively communicate and interact with other employees and the public through the use of the telephone and personal contact.
- Physical capability to effectively use and operate various items of office related equipment, such as, but not limited to, word processor, calculator, copier, and fax machine.

- Some significant standing, walking, moving, climbing, and pulling.
- Must be able to drive an automobile and perform on-site inspections at locations which may not be assessable to the physically handicapped.
- Must be able to ride a two-wheel bicycle.

SUPERVISION RECEIVED

- General and specific assignments are received.
- Work is performed with latitude for the use of independent judgment.
- Work is reviewed primarily through evaluation of verbal and written reports and work products.

SUPERVISION EXERCISED

- Supervises, trains, and evaluates Code Compliance and clerical staff.

Created/ Revised: 10/05/18. 04/19
Dept/ Division: CODE
Job Code: 3156
EEO Class Code: Para-Professional I
Union Status: CWA
FLSA Code: Non-Exempt Salary
Grade: h34
Pension: General