

C4 L REFERRAL TO THE PUBLIC SAFETY AND NEIGHBORHOOD QUALITY OF LIFE COMMITTEE TO EXPLORE THE POSSIBILITY OF DEVELOPING CUSTOM AGENDA AND MEETING MANAGEMENT SOFTWARE FOR USE BY THE CITY OF MIAMI BEACH.

Applicable Area:



COMMISSION MEMORANDUM

TO: Honorable Mayor and Members of the City Commission
FROM: Commissioner Laura Dominguez
DATE: March 19, 2025
TITLE: REFERRAL TO THE PUBLIC SAFETY AND NEIGHBORHOOD QUALITY OF LIFE COMMITTEE TO EXPLORE THE POSSIBILITY OF DEVELOPING CUSTOM AGENDA AND MEETING MANAGEMENT SOFTWARE FOR USE BY THE CITY OF MIAMI BEACH.

RECOMMENDATION

BACKGROUND/HISTORY

ANALYSIS

The City of Miami Beach currently utilizes Granicus LLC's ("Granicus") OneMeeting software for agenda and meeting management. However, there have been recurring problems with the OneMeeting software, including performance issues, system instability, and the failure to implement critical features such as "Residents' Right to Know" and "MB Resident Connect." Despite repeated requests for support, Granicus has not been able to adequately resolve these issues in a timely manner.

In light of these challenges, I would like to discuss with my colleagues the potential development of a custom software solution tailored to the City's specific needs. This discussion will include considerations on cost, timeline, feasibility, and potential benefits of creating a more reliable and efficient system that can support the City's ongoing agenda and meeting management requirements.

The City must have proper tools to facilitate transparent and accessible communication for City meetings and, at this time, Granicus is falling short. The development of custom software could serve to enhance the overall experience for both staff and the public.

The Administration should be prepared to provide the necessary information for the Committee to make a recommendation to the Commission as to potential next steps.

FISCAL IMPACT STATEMENT

N/A

Does this Ordinance require a Business Impact Estimate?
(FOR ORDINANCES ONLY)

If applicable, the Business Impact Estimate (BIE) was published on:

See BIE at: <https://www.miamibeachfl.gov/city-hall/city-clerk/meeting-notices/>

FINANCIAL INFORMATION

CONCLUSION

Applicable Area

Citywide

**Is this a "Residents Right to Know" item,
pursuant to City Code Section 2-17?**

No

**Is this item related to a G.O. Bond
Project?**

No

**Was this Agenda Item initially requested by a lobbyist which, as defined in Code Sec. 2-481,
includes a principal engaged in lobbying?** No

If so, specify the name of lobbyist(s) and principal(s):

Department

Office of Commissioner Laura Dominguez

Sponsor(s)

Commissioner Laura Dominguez

Co-sponsor(s)

Condensed Title

Ref: PSNQLC - Explore Developing Custom Agenda/Meeting Management Software for Use by CMB. (Dominguez)

Previous Action (For City Clerk Use Only)