

CREDENTIAL NAME	2017	2018	2019	2020	2021	2022	2023	2024	2025	Grand T
2018 CJIS Annual Training Symposium		3								3
2018 CJIS Annual Training Symposium 11 Hour Training		11								11
2018 CJIS Annual Training Symposium 8 Hour Training		8								8
2018 Kevin Mitnick Security Awareness Training		27.9	1.8							29.7
2019 Kevin Mitnick Security Awareness Training			27.45	1.8						29.25
2020 Kevin Mitnick Security Awareness Training				12	3					15
2022 CALEA Conference						8				8
2022 Kevin Mitnick Security Awareness Training						15.75				15.75
2023 CJIS Symposium							32			32
2023 Kevin Mitnick Security Awareness Training						0.25	15.75			16
2023 Navigator Conference EFD							30			30
2023 Navigator Conference EMD							30			30
2023 Navigator Conference EPD							30			30
2023 Tyler Connect Conference							16			16
2024 Fire Calls For Service Types/CAD Signals & Responses Policy Test								116		116
2024 KnowBe4 'Mobile Device Security'								15.75		15.75
2024 KnowBe4 'Phishing Foundations'								16.75	0.25	17
2024 KnowBe4 'Security Awareness Training'								31.5		31.5
2024 Police Call For Service Types/CAD Signals-Status & Responses Policy Exam								48		48
2024 System Use Policy Test								114		114
2024 Tyler Connect Conference Day 1								24		24
2024 Tyler Connect Conference Day 2								24		24
Active Assailant			180							180
Address & Phone Number Verification Policy			63							63
Address Verification & WPH2 Review		32								32
Advancement Series Case Entry & Chief Complaint Selection		2	1							3
Advancement Series 'CC Selection: Protocol 112 Deceased Person'							1.5			1.5
Advancement Series 'CC Selection: Protocol 115 - Driving Under The Influence (Impaired Driving)'							1.25			1.25
Advancement Series 'CC Selection: Protocol 116 - Drugs'							1.25			1.25
Advancement Series 'CC Selection: Protocol 123 - Missing/Runaway/Found Person'							1.25			1.25
Advancement Series 'CC Selection: Protocol 129 - Suspicious/Wanted (Person, Circumstances, Vehicle)'							0.75			0.75
Advancement Series 'CC Selection: Protocol 131 - Traffic/Transportation Incident (Crash)'							0.75			0.75
Advancement Series 'CC Selection: Protocol 132 - Traffic Violation/Complaint/Hazard'							0.75			0.75
Advancement Series 'CC Selection: Protocol 134 - Unknown (3rd Party)'							14.75			14.75
Advancement Series CDE #10 FPDS Protocol B: Building Evacuation & Health/Life Safety Version 7.1					59					59
Advancement Series CDE #10 PPDS ECHO Determinant Practice Version 6.2				2						2
Advancement Series CDE #11A Protocol 52: Alarms Chief Complaint Selection					14.5					14.5
Advancement Series CDE #11A Understanding Domestic Disturbance/Violence					60		1			61
Advancement Series CDE #11B The PPDS Domestic Disturbance/Violence Protocol Version 6.2					59		1	1		61
Advancement Series CDE #11C Protocol 64: Marine/Boat Fire Chief Complaint Selection					14.5					14.5
Advancement Series CDE #11F Protocol 71: Vehicle Fire Chief Complaint Selection					13.75					13.75
Advancement Series CDE #12A Understanding Mental Disorder (Behavioral Problems)					58					58
Advancement Series CDE #12A Understanding Structure Fire					54					54
Advancement Series CDE #12B Protocol 121: Mental Disorder (Behavioral Problems) Version 6.4					52					52
Advancement Series CDE #78A Understanding Burns (Scalds)/Explosion (Blast)				1						1
Advancement Series CDE #7B The PPDS Protocol 113: Disturbance/Nuisance Version 6.0				1						1
Advancement Series CDE #80 Understanding Obvious & Expected Death				1						1
Advancement Series CDE #84 ECHO Determinant Practice Version 13.3				2		2				4
Advancement Series CDE #85A Understanding Pregnancy/Childbirth/Miscarriage					60					60
Advancement Series CDE #85B The MPDS Pregnancy/Childbirth/Miscarriage Protocol Version 13.3					59					59
Advancement Series CDE #88A Understanding Customer Service					59					59
Advancement Series CDE #89A Understanding Overdose/Poisoning					52					52
Advancement Series CDE #8B FPDS Protocol 71 Vehicle Fires Version 7.0				1						1
Advancement Series CDE #9 FPDS ECHO Determinant Practice Version 7.0					120					120
Advancement Series CDE #9 The PPDS Animal Protocol Version 6.2				2						2
Advancement Series CDE# 10 PPDS ECHO Determinant Practice Version 6.2				118						118
Advancement Series CDE# 79 Determining Status Of Breathing On Case Entry Version 13.2				59						59
Advancement Series CDE# 80 Understanding Obvious & Expected Death				8	50					58
Advancement Series CDE# 81A Understanding Convulsions/Seizures					2					2
Advancement Series CDE# 81B The MPDS Convulsions/Seizures Protocol Version 13.3					1					1
Advancement Series CDE# 84 ECHO Determinant Practice Version 13.3					120					120
Advancement Series CDE# 8A Understanding Burglary (Break & Enter)/Home Invasion				60						60
Advancement Series CDE# 8B FPDS Protocol 71 Vehicle Fires Version 7.0					61					61
Advancement Series CDE# 8B PPDS Protocol 110: Burglary (Break & Enter) Version 6.1				60						60
Advancement Series CDE# 9 The PPDS Animal Protocol Version 6.2				12	108					120
Advancement Series Chief Complaint Selection: Protocol 135 - Weapons/Firearms						14				14
Advancement Series Chief Complaint Selection: Protocol 26 - Sick Person (Specific Diagnosis)						14				14
Advancement Series Chief Complaint Selection: Protocol 82 - Vegetation/Wildland/Brush/Grass Fire						14				14
Advancement Series 'Customer Service Techniques'						59				59
Advancement Series Dispatch Stress		2	2			2				6
Advancement Series 'ED-Q Performance Standards For EMD 10.0.2'						1				1
Advancement Series Location & Time Of Occurrence		12	5							17
Advancement Series 'Narcan/Naloxone Administration Instructions v13.3'						61				61
Advancement Series Protocol 39: Active Assailant (Shooter)				2						2
Advancement Series 'The Benefits Of Protocol Compliance'						1				1
Advancement Series The FPDS Backcountry Rescue Protocol Version 7.0						59				59
Advancement Series The FPDS High Angle Rescue Above Or Below Grade Protocol Version 6.1		6	1							7
Advancement Series The FPDS Odor (Strange/Unknown) Protocol Version 7.0		15	2							17
Advancement Series 'The FPDS Structure Fire Protocol v7.1'								1		1
Advancement Series The FPDS Structure Fire Protocol Version 6.1		14	2							16
Advancement Series The FPDS Train & Rail Fire Protocol			25.5							25.5
Advancement Series The FPDS Water Rescue/Sinking Vehicle/Vehicle In Floodwater Protocol Version 6.1		14	2							16
Advancement Series The MPDS Abdominal Pain/Problems Protocol		4	1							5
Advancement Series The MPDS Chest Pain/Chest Discomfort Non Traumatic Protocol Version 13.0		2	2							4
Advancement Series The MPDS Diabetic Problems Version 13.0		2	2							4
Advancement Series The MPDS Electrocuting/Lightning Protocol Version 13.1			1	1						2
Advancement Series The MPDS Headache Protocol		1	1							2
Advancement Series The MPDS Heart Problems/A.I.C.D. Protocol Version 13.0			122							122
Advancement Series The MPDS Pregnancy/Childbirth/Miscarriage Protocol Version 13.0		3	3							6
Advancement Series The MPDS Protocol F: Childbirth & Delivery PAI Version 13.3						118				118

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Advancement Series The MPDS Sick Person Protocol Version 13.0		4	1							5
Advancement Series The MPDS Stab/Gunshot/Penetrating Trauma Protocol Version 13.0		6	3							9
Advancement Series 'The MPDS Stroke Diagnostic Tool v13.3'						1				1
Advancement Series The PPDS Burglary (Break-And-Enter)/Home Invasion Protocol v6.1						4				4
Advancement Series The PPDS Caller In Danger Protocol			17							17
Advancement Series The PPDS Case Exit Protocol		16	1							17
Advancement Series The PPDS Protocol 113: Disturbance/Nuisance Version 6.0			57							57
Advancement Series The PPDS Theft Protocol Version 6.0		2	1							3
Advancement Series The PPDS Traffic/Transportation Incident Crash Protocol Version 5.0		2	2							4
Advancement Series Understanding Abdominal Pain/Problems		4	1							5
Advancement Series Understanding Backcountry Rescue			57							57
Advancement Series Understanding Burns (Scalds)/Explosion (Blast)			57							57
Advancement Series Understanding Description Essentials Version 5		2	2							4
Advancement Series Understanding Headache & Stroke		1	1							2
Advancement Series Understanding High Angle Rescue		6	1							7
Advancement Series Understanding Odor (Strange/Unknown)						59				59
Advancement Series Understanding The Sick Person Protocol Version 13.0		1	1							2
Advancement Series Understanding Theft		2	1							3
Advancement Series Understanding Train & Rail Fires		0.5	0.5							1
Advancement Series 'Understanding Vehicle Fires'						59				59
Analysis Of Issues Or Findings Identified With The FPDS			24		32					56
Analysis Of Issues Or Findings Identified With The MPDS			8	16	42	2				68
Analysis Of Issues Or Findings Identified With The PPDS			24	8	18	2				52
AQUA Training Course				2						2
Backup Radio Training							23			23
Call Taking Process Review					29					29
Cardiac Cath Lab Observation		14								14
Cardiac Cath Lab Observation (Workshops & Seminars)		2								2
City Of Coral Gables 911 Workshop								15		15
CJIS Informational Workshop		12								12
CJIS Memo: 2022-14 'NICS Denial Notification Act Of 2022'										
CJIS Memo: 2022-18 'NICS Bipartisan Safer Communities Act'							14			14
CJIS Memorandum Review 'CJIS Memo 2024-3 FDLE Targeted Violence Prevention Program â€œ BTAM'								11		11
CJIS Mid-Winter Meeting		15								15
CJIS Policies & Procedures: 'Background Checks For Permit Less Carry' Review							15			15
CJIS Policies & Procedures: 'Surfside Police Update'								23		23
College Software Courses 'Smart PDIs and Smart DLS Links-Police'							29.5	0.5		30
College Software 'FPDS Sub-Chief Complaint Selection'						0.25	14.75			15
College Software 'PAI Target Tool-Police'						1.5				1.5
College Software 'Police ProQA Special Definitions'							0.75			0.75
College Software 'PPDS Sub-Chief Complaint Selection'							1			1
College Software 'The Importance Of Marking Test Calls'						0.25	14.75	0.25		15.25
Communications Center Tour		2	1							3
COVID-19 Pandemic Meeting				104	24					128
Customer Service Training Workshop								102		102
Dealing With Disaster Related Trauma In Children		4								4
EDQ Q Tips 'Q2 2021'						1				1
EFD Case Review Observation								4		4
EFD Case Reviews				16		4				20
EFD Fire Rescue Ride Along	48		16	16	88	32	8	8		216
EFD Policy Review			34							34
EFD Protocol Update Review				16	40					56
EFD Quality Assurance Planning								8		8
EFD Self-Critique				8	1	1	13	20		43
EMD Case Review Observation							7			7
EMD Case Reviews		8		8		4	8	8		36
EMD Fire Rescue Ride Along	56	8	16	16	88	36	8	16		244
EMD Protocol Update Review				36	80					116
EMD Quality Assurance Planning								8		8
EMD Self-Critique			32	24	48	60	51	42		257
Enterprise CAD - CAD Basics							59	6		65
Enterprise CAD - CAD Map Functionality							71.25	7.5	1.25	80
Enterprise CAD - Call Taker							120	10	2	132
Enterprise CAD - Dispatcher							118	12	2	132
Enterprise CAD - E911 Queue								7		7
Enterprise CAD - Grid Columns & Settings								6		6
Enterprise CAD - Offline Call Handling							1	63		64
Enterprise CAD End User Training EMD Group 1		80								80
Enterprise CAD End User Training EMD Group 2		144								144
Enterprise CAD End User Training EMD Group 3		176								176
Enterprise CAD End User Training EMD Group 4		96								96
Enterprise CAD End User Training EMD Group 5		208								208
Enterprise CAD End User Training EMD Single Day 1		8								8
Enterprise CAD End User Training EMD Single Day 2		16								16
Enterprise CAD End User Training EPD Group 1		112								112
Enterprise CAD End User Training EPD Group 2		64								64
Enterprise CAD End User Training EPD Group 3		64								64
EPD Case Review Observation								4		4
EPD Case Review Observation							8			8
EPD Case Reviews				8		4	8	16		36
EPD Policy Review			36							36
EPD Protocol Update Review				52	36					88
EPD Quality Assurance Planning								8		8
EPD Self-Critique			40	24	78	82	94	31		349
FCIC Agency Coordinator Training		3								3
FDLE eAgent 2.0 Overview							14			14
Fire AQUA Software Training			8							8
Fire Calls for Service Types/CAD Signals & Responses Policy Quiz		128	4							132
Fire CDE Quiz January/February 2019 Journal 'Apparent Trap'			60							60
Fire CDE Quiz January/February 2020 Journal 'Trouble In The Way'				60						60

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Fire CDE Quiz January/February 2022 Journal 'Protocol Evolution'						59				59
Fire CDE Quiz January/February 2023 Journal 'Get On Track'							61			61
Fire CDE Quiz January/February 2024 Journal 'FPDS Protocol 65'							1	59		60
Fire CDE Quiz July/August 2018 Journal 'Taken Into Account'		1								1
Fire CDE Quiz July/August 2021 Journal 'Repetitive Persistence'						59	1			60
Fire CDE Quiz March/April 2018 Journal 'Tight Places'		16								16
Fire CDE Quiz March/April 2020 Journal 'Fire, Crashes, Speed, & Rage'				60						60
Fire CDE Quiz March/April 2021 Journal 'Be Nimble, Be Quick'						58				58
Fire CDE Quiz May/June 2019 Journal 'Spreading Quickly'			60							60
Fire CDE Quiz May/June 2020 Journal 'Sound The Alarm'				60						60
Fire CDE Quiz May/June 2022 Journal 'Accessibility In Fire Emergencies'						59				59
Fire CDE Quiz May/June 2023 Journal 'Smells Like Trouble'							61	1		62
Fire CDE Quiz May/June 2024 Journal 'Roller Coaster Rescue'									17	17
Fire CDE Quiz November/December 2017 'A Tale Of Two Protocols'		1								1
Fire CDE Quiz November/December 2017 Journal 'A Tale Of Two Protocols'		15								15
Fire CDE Quiz November/December 2023 Journal 'Localized Approach'								59		59
Fire CDE Quiz September/October 2018 Journal 'When Things Explode'		14	2							16
Fire CDE Quiz September/October 2019 Journal 'Go Take A Hike'			60	1						61
Fire CDE Quiz September/October 2020 Journal 'Fires Have Their Season'					59					59
Fire CDE Quiz September/October 2023 Journal 'Potentially Explosive Situations'							56	5		61
Fire CDE Quiz September/October 2022 Journal 'Don't Be Shocked'						55	6			61
Fire CFS Types Policy & System Use Policy Review								49		49
Fire ProQA Software Training			98							98
Gather Roster Information - Jessyca Altenbach										
Harris Radio System Console Training					156					156
Harris Radio System Familiarization					28					28
Harris Radio System Seminar			8		8					16
Healthy Conflict: Moving Forward With Favorable Resolutions			17.5							17.5
Hurricane Juan Functional Exercise		1								1
Hurricane Juan Functional Exercise 4 Hour Training		4								4
Information & Cyber Security Awareness For External Entities, January 2020								13		13
Interacting With Child Callers						0.5				0.5
KnowBe4 'Internet Security When You Work From Home'								0.25		0.25
MBPD General Order 20-06										
Medical CDE Quiz July/August 2019 Journal 'Mechanism Of Injury'						55	7			62
Medical CDE Quiz March/April 2022 Journal 'Case Entry Gender Selection'						59	1			60
Medical CDE Quiz January/February 2018 Journal 'Response Now'		58								58
Medical CDE Quiz January/February 2018 Journal 'Response Now' COED		1								1
Medical CDE Quiz January/February 2020 Journal 'Least Used Protocols'				58						58
Medical CDE Quiz January/February 2022 Journal 'Unusual Bleeding Calls'						59				59
Medical CDE Quiz January/February 2023 Journal 'Sudden Cardiac Arrest Causes'							60			60
Medical CDE Quiz January/February 2024 Journal 'Seize The Moment'							1	59		60
Medical CDE Quiz July/August 2018 Journal 'Protocol 9 Cardiac Or Respiratory Arrest Or Death'		44	17							61
Medical CDE Quiz July/August 2020 Journal 'Pandemics, Epidemics, & Outbreaks'					59					59
Medical CDE Quiz July/August 2022 Journal 'Flat On Your Back'						8	1			9
Medical CDE Quiz July/August 2023 Journal 'Prone CPR Instructions'							5	1		6
Medical CDE Quiz March/April 2018 Journal 'Take A Stab'		61								61
Medical CDE Quiz March/April 2018 Journal 'Take A Stab' COED		1								1
Medical CDE Quiz March/April 2019 Journal 'Dynamic Duo'						1				1
Medical CDE Quiz March/April 2021 Journal 'Spoiler Alert: Precise Language Matters Quiz'						59				59
Medical CDE Quiz March/April 2021 Journal 'Tool Of Pandemic Importance'						3				3
Medical CDE Quiz March/April 2023 Journal 'Help! There's Not A Protocol For This!'							63			63
Medical CDE Quiz March/April 2024 Journal 'Critical Triage'								57		57
Medical CDE Quiz May/June 2017 Journal 'Proceed With Caution'										
Medical CDE Quiz May/June 2018 Journal 'Climbing A Ladder Won't Kill'		61								61
Medical CDE Quiz May/June 2018 Journal 'Climbing A Ladder Won't Kill' COED		1								1
Medical CDE Quiz May/June 2019 Journal 'Completely Alert?'			59							59
Medical CDE Quiz May/June 2020 Journal 'Save Resources, Provide Great Care'				58						58
Medical CDE Quiz May/June 2022 Journal 'Adrenal Insufficiency'						6				6
Medical CDE Quiz May/June 2023 Journal 'Emerging Standard Of Care'							62	1		63
Medical CDE Quiz November/December 2017 Journal 'To Use Or Not To Use'		58								58
Medical CDE Quiz November/December 2017 Journal 'To Use Or Not To Use' COED		1								1
Medical CDE Quiz November/December 2019 Journal 'T Stands For Tourniquet'				58						58
Medical CDE Quiz November/December 2020 Journal 'Shockingly Different'					57		1			58
Medical CDE Quiz November/December 2021 Journal 'Feeling Faint?'						5				5
Medical CDE Quiz September/October 2017 Journal 'Pregnancy Complication'		63								63
Medical CDE Quiz September/October 2017 Journal 'Pregnancy Complication' COED		1								1
Medical CDE Quiz September/October 2018 Journal 'When You Need It Most'		62								62
Medical CDE Quiz September/October 2019 Journal 'Difficult To Stomach'						1				1
Medical CDE Quiz September/October 2020 Journal 'Eye On The Prize'					54					54
Medical CDE Quiz September/October 2021 Journal 'Ready To Fly'						59				59
Medical CDE Quiz September/October 2021 Journal 'What To Do About A Fall'					1	60				61
Medical CDE Quiz September/October 2022 Journal 'Headache's Hidden Meaning'							61			61
Medical CDE Quiz September/October 2023 Journal 'Protocol 26'							56	6		62
Medical Dispatch Review Committee Meeting							7	12		19
Medical ProQA v5.1.1.42 Maintenance Release Review					3					3
Medical ProQA v5.1.1.43 Maintenance Release Review						3				3
Medical ProQA v5.1.1.44 Maintenance Release Review						3				3
Medical ProQA v5.1.1.44.2 Special Monkeypox Release Review						3				3
Message Center Entrance Test										
Message Center Observation						20				20
Monkeypox Outbreak Meeting						3				3
MPDS Protocol 38 Advanced SEND Medical Miranda Version 13.0		61			12					73
NCIC Core Training Webinar								3		3
NICE Recording System Workshop				24						24
Ocean Rescue Orientation					2					2
Podcast Quiz 'Building Public Relations In Public Safety'						1.5				1.5
Podcast Quiz 'How To 911'						0.5				0.5
Podcast Quizzes Whose Triage Is It Anyway?		0.5								0.5
Police CDE Quiz November/December 2021 Journal 'Changing Times'						59				59

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Police AQUA Software Training			8							8
Police Call for Service Types/CAD Signals-Status & Responses Policy		128	4							132
Police CDE Quiz January/February 2018 Journal 'Public Protest'		15								15
Police CDE Quiz January/February 2018 Journal 'Public Protest' COED		1					1			2
Police CDE Quiz July/August 2019 Journal 'No Peace And Quiet'			59	1			1			61
Police CDE Quiz July/August 2020 Journal 'Behind The Wheel'					59		1			60
Police CDE Quiz July/August 2021 Journal 'Anyone Pinned Inside Vehicle'						59				59
Police CDE Quiz July/August 2022 Journal 'Harassment, Stalking, Threat'						7	1			8
Police CDE Quiz July/August 2023 Journal 'Problem Solver'							7	5		12
Police CDE Quiz July/August 2023 Journal 'Protocol 136 Targets Active Assailant'							5			5
Police CDE Quiz March/April 2020 Journal 'Lets Talk About Death'				59		1				60
Police CDE Quiz March/April 2021 Journal 'Bringing Them Home'						59	1			60
Police CDE Quiz March/April 2022 Journal 'Protocol 116'						59	1			60
Police CDE Quiz March/April 2023 Journal 'Critical Apprehension Description Essentials (CADE) Tool'							61	1		62
Police CDE Quiz March/April 2024 Journal 'Caller In Imminent Danger'								57		57
Police CDE Quiz May/June 2018 Journal 'The Catfish, The Scam, And The Flimflam Man'		15								15
Police CDE Quiz May/June 2018 Journal 'The Catfish, The Scam, And The Flimflam Man' COED		1								1
Police CDE Quiz May/June 2022 Journal 'A Thing Not Looked For'						8				8
Police CDE Quiz November/December 2019 Journal 'It Is Personal'				60			1			61
Police CDE Quiz November/December 2020 Journal 'Painting A Picture'					58					58
Police CDE Quiz November/December 2022 Journal 'Dispatch Danger Zones'							59	1		60
Police CDE Quiz November/December 2023 Journal 'At Your Service'								59		59
Police CDE Quiz September/October 2017 Journal 'Flexible & Fluid'		1								1
Police CDE Quiz September/October 2023 Journal 'The 5 P's'							11	1		12
Police CDE September/October Journal 'Getting Feedback Write'						54	7			61
Police Dispatch Observation						8				8
Police ProQA Software Training			98							98
Police ProQA v5.1.1.41 Maintenance Release Review					1					1
Police ProQA v5.1.1.42 Maintenance Release Review					1					1
Police ProQA v5.1.1.43 Maintenance Release Review						1				1
Police ProQA v5.1.1.44 Maintenance Release Review						1				1
Police Ride Along	56	32	16	8	168	8		8		296
Power 911 Phone System Training		153								153
Practice Series 'PPDS Description Essentials'							2			2
Practice Series 'PPDS Location & Time Of Occurrence'							2			2
Practice Series 'Protocol 101: Abduction (Kidnapping)/Custodial Abduction/Custody Issue/Hostage'						1.5				1.5
Practice Series 'Protocol 106: Assault/Sexual Assault'								28		28
Practice Series 'Protocol 123: Missing/Runaway/Found Person'								29.5		29.5
Practice Series 'Protocol 13: Diabetic Problems'								29.5		29.5
Practice Series 'Protocol 136: Active Assailant'							30			30
Practice Series 'Protocol 16: Eye Problems/Injuries'									14	14
Practice Series 'Protocol 17: Falls'							30			30
Practice Series 'Protocol 2: Allergies (Reactions)/Envenomations (Stings, Bites)'						4				4
Practice Series Protocol 25: Psychiatric/Mental Health Conditions/Suicide Attempt/Abnormal Behavior							2.5	0.5		3
Practice Series 'Protocol 3: Animal Bites/Attacks'							2.5			2.5
Practice Series 'Protocol 4: Assault/Sexual Assault/Stun Gun'							3			3
Practice Series 'Protocol 5: Back Pain (Non-Traumatic or Non-Recent Trauma)'							30	0.5		30.5
Practice Series 'Protocol 51: Aircraft Emergency'							30			30
Practice Series 'Protocol 53: Service Call'						30.5				30.5
Practice Series 'Protocol 55: Electrical Hazards'							16.5	13.5		30
Practice Series 'Protocol 6: Breathing Problems'							16	14.5		30.5
Practice Series 'Protocol 82: Vegetation / Wildland / Brush / Grass Fire'							30			30
Practice Series 'Protocol C: Caller In Danger'								1	14	15
Preparing For ECC Deployments								8		8
PreScreen Caller Management Seminar				46						46
Protocol 41: Caller In Crisis Training Course								96		96
RapidSOS Seminar				38						38
Research 'Can EMDs Using MPDS Safely Identify Low-Acuity Illness & Injury?'							2.5			2.5
Research 'Do CPR Calls Have Barriers?'							1.5			1.5
Research 'Does The Compressions Monitor Diagnostic Tool Enhance CPR?'							2.5			2.5
Research 'Does Using The Stroke Diagnostic Tool Matter?'							2.5			2.5
Research 'How Well Does The Pulse Check Diagnostic Tool Work?'							2.5			2.5
Science Of Dispatch 'The Science Of Exposure'							30.5	0.5		31
Software ProQA Police ProQA CBT		2								2
Software 'Smart PDIs & Smart DLS Links-Fire'								1		1
Strengths-Based Feedback PowerPoint							3			3
Stress Management & The First Responder				55	47		44			146
Swatting PowerPoint Slide Show										
System Use Policy Quiz		64	2							66
Target Lessons 'Adrenal Crisis: Recognition & Patient Care'							2.5			2.5
Target Lessons 'Aspiring & The ASA Diagnostic Tool'							1			1
Target Lessons Cognitive Fixation						59				59
Target Lessons 'Correctly Using The Breathing Verification Diagnostic Tool'							1.5			1.5
Target Lessons Description Essentials: What Weapon Is It?		0.5								0.5
Target Lessons Description Essentials: Who Is It?		0.5								0.5
Target Lessons Disability Awareness For Dispatchers		0.5								0.5
Target Lessons Domestic Violence Awareness For Dispatchers				0.5						0.5
Target Lessons Forgotten Standards		1		1						2
Target Lessons 'Impact Of Priority Dispatch: Facts & Fictions About EMD'							2.5			2.5
Target Lessons 'Impact Of Priority Dispatch: Impact Of EMD'							2.5			2.5
Target Lessons Implicit Bias In Callers & Decision Anchoring					56					56
Target Lessons Joint Dispatch & Law Enforcement Active Shooter Training		1		1			1			3
Target Lessons 'Motivational Q'						1				1
Target Lessons Obvious Or Not		0.5								0.5
Target Lessons 'Opioid Overdose'							1.5			1.5
Target Lessons 'Overcoming CPR Barriers'							29			29
Target Lessons 'Preparing For Severe Weather And Other Disasters'						59				59
Target Lessons Protocol T			29.5	0.5						30
Target Lessons Silent Calls				29.5						29.5
Target Lessons 'Situational Awareness'						61				61

CREDENTIAL NAME	2017	2018	2019	2020	2021	2022	2023	2024	2025	Grand T
Target Lessons The First Alarm Assignment			8	51						59
Target Lessons The Organ Trail		0.5								0.5
Target Lessons Why People Die In Fires		1								1
TargetSolutions Administrative Overview Video										
The FPDS Lightning Strike Investigation Protocol Version 6.1		0.5								0.5
Universal CDE Quiz July/August 2017 Journal 'Time Running Out'		1								1
Update Guides 'MPDS v13.0-v14.0 Update Presentation'								118		118
Update Guides 'November 2023 ProQA Changes For MPDS v14.0'								59		59
Update Guides 'PPDS v7.0 Automated Update Guide'								116		116
Verisk Training Workshop							5			5
WebEOC 8.4 Workshop		6								6
Grand Total	160	2319.9	1696.25	1570.3	2170.75	1962.5	1877	1800	50.5	13607