

MIAMI BEACH

COMMITTEE MEMORANDUM

TO: Public Safety and Neighborhood Quality of Life Committee Members
FROM: Rickelle Williams, Interim City Manager *RW*
DATE: July 10, 2024
TITLE: **DISCUSS CITY OF MIAMI BEACH JUNE 2024 FLOOD EVENT**

RECOMMENDATION

The Administration recommends that the Public Safety and Neighborhood Quality of Life Committee discuss the June 2024 Flood Event and share any feedback on the recommendations and actions to be implemented by the Administration.

BACKGROUND/HISTORY

At the June 26, 2024, City Commission meeting, at the request of the Administration, the Mayor and City Commission referred Item C4 AK to the Public Safety and Neighborhood Quality of Life Committee (PSNQLC) to discuss the June 2024 Flood Event.

During the week of June 10, 2024, the City of Miami Beach and communities throughout South Florida experienced significantly heavy rains that resulted in some drastic flooding of localized areas. The National Weather Service (NWS) Miami Office sent predictions out Monday, June 10 that confidence was increasing in their forecast for rain across South Florida that would be widespread and include periods of heavy rainfall that could potentially cause localized flooding. Initial reports projected a potential for 3-7 inches of rain. The Miami Beach Division of Emergency Management began notifications Monday, June 10 alerting City personnel of possible impacts from prolonged rains over saturated areas by midweek. This message was also shared via six (6) posts/stories on various City social media platforms (X, Facebook, and Instagram) beginning on June 10th.

A Flood Watch was called into effect at midnight on June 10 for all South Florida. Reports, advisories, and warnings continued through the week, including periodic flash flood warnings. On Tuesday, June 11th, City messaging included an e-blast, two (2) text message alerts, and 16 unique social media posts/stories. A rare Flash Flood Emergency was issued Wednesday, June 12th in the afternoon and, due to already saturated ground conditions, roads in low lying areas within the City flooded. On June 12th, the City issued an e-blast, five (5) text message alerts, and 22 social media posts/stories. By the evening of Wednesday, June 12, some streets were flooded enough to cause some traveling vehicles to stall and cause significant traffic backup. Standing water in the streets in some areas was pushed into homes due to higher vehicles moving quickly through the flooded roadways. On June 13th, the City issued an e-blast, 2 text messages and 17 social media posts/stories.

On June 12, 2024, Governor DeSantis issued an Executive Order declaring portions of South Florida, including Miami-Dade, Broward, Collier, Lee and Sarasota Counties, under a State of Emergency. Also, on June 12, 2024, Miami-Dade County issued a State of Local Emergency, and on June 13, 2024, the City of Miami Beach issued its own State of Emergency following severe weather and flooding.

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In a period of two (2) days, the City experienced an unprecedented amount of rainfall with 22.5 inches of rain. Over 11 inches fell during June 11, 2024, and over 10 inches on June 12, 2024. The ground became extremely saturated and the stormwater system was overwhelmed.

It is important to note that the only way to address flooding is through a robust stormwater system containing pump stations and large diameter pipes to be able to convey and carry the large volume of water that has to be collected, treated and discharged. Road raising is also a key part of the strategy to address tidal flooding, which can exacerbate rainfall flooding.

The City has most of its stormwater pump stations located from 47th Street south, with two (2) stormwater pump stations at the northern end. Most of the drainage systems north of 47th Street work by antiquated gravity collection pipes and outfall discharges. Many of the pipes are undersized based on current standards. Finally, the extraordinary amount of rainfall that occurred in a 48-hour period completely overwhelmed drainage systems throughout Miami-Dade County.

Based on the documented service calls to the Control Room from June 11-13, 2024, the following number of flooding service calls were received:

- South Beach = 44
- Mid Beach = 129
- North Beach = 77

The majority of the areas impacted by the rainfall were those areas that are low lying i.e., La Gorce, Lakeview or areas such as North Beach that primarily have gravity drainage systems with outfalls and no stormwater pump.

Meteorologists are referring to this event as a “200-year flood.” This was a rain bomb event that poured more than 20 inches of rain over the affected area, and was difficult to predict or prevent.

ANALYSIS

In addition to some actions referred to in the Background section of this memorandum, this section highlights some of the actions taken, resources utilized, or issues mitigated by various City departments to address the rain event and significant data points.

Transportation and Mobility:

- Number of stalled vehicles on Alton Road approximately -100 *vehicles*

Parking:

- Number of registrants in the Parking Flooding Relief Program - 840
- Number of Vehicles that participated in the Parking Flood Relief Program - Non-Registered/ Registered – 198
- Approximately 55 Vehicles were towed on Alton Road by Tremont Towing and Beach Towing collectively

Fire/PSCD:

- The 9-1-1 Call Center received 14 calls related to the flood incident June 12, 2024
- The Fire department dispatched a special operations team to Alton Road on June 12, 2024, consisting of four (4) fire vehicles and two (2) Jon Boats

Facilities:

The following City-owned facilities experienced water intrusion. We are awaiting the final cost estimate for all damages incurred at these facilities. Below is a list of the facilities that sustained damage from the June 2024 Flood event.

Recreation Centers:

- Scott Rakow Youth Center
- North Shore Youth Center
- Police Athletic League (PAL)
- Flamingo Pool
- North Shore Tennis
- Muss Park
- Guard houses / Special Taxing Districts
- Normandy gates and Normandy Shores Golf Course Clubhouse
- Allison Island water intrusion
- Biscayne Point

Public Safety:

- Police HQ
- Fire Station 2
- Fire Station 3
- Fire Station 4

Other facilities:

- Fleet
- Public Works
- Sanitation Office
- Ocean Rescue Headquarters
- Historic City Hall Police parking garage
- North Beach Building Department annex (leased offices)

Public Works

Equipment used in response to the flooding event.

Fuel Trucks

- 3 total (One (1) 500 gallon & two (2) 100 gallon)

In-house Pumps

- 6 total (Four (4) 6inch pumps, One (1) 8inch pump & One (1) 12inch pump)

In-house Generators

- 6 total

Rented pumps

- 12 total (Eleven (11) 6-inch pumps & One (1) 8-inch pump)

Pumps provided by the State of Florida

- 6 total (Two (2) 8-inch pumps & Four (4) 6-inch pumps)

Police

On June 12, 2024, during the flood event Police responded to 11 calls for assistance related to the flood. The services calls were to the below locations:

1. 5946 Alton Rd
2. 5675 La Gorce Dr
3. 5800 N Bay Rd
4. 59 St/ N Bay Rd
5. 5710 Pine Tree Dr
6. 60 St/Alton Rd
7. 81 St/Byron Ave

8. Bay Dr/Rue Granville
9. 67 St/Indian Creek Dr
10. 77 St/Tatum Waterway Dr
11. 63 St/Pine Tree Dr

AFTER ACTION

The Administration convened two (2) after-action meetings that included Executive Staff, the Management Team and partnering entities. The Administration proposes the following actions to prepare for similar future events, acknowledging the need to review and adjust existing procedures and plans already in place.

1. Parking Flood Relief Program

In events that result in flooding, the City's existing Parking Flood Relief Program provides space within certain parking garages for residents to store vehicles to avoid or mitigate damage. The original plan concept was devised with the King Tide flooding events in mind. The entire plan is being reworked to include more garages and to make the program available to all residents upon certain triggers. For flooding events, when a Flood [Watch/Warning] is issued, the garages will open to all residents, regardless of whether they are registered in the program. This program may also include the employees of Miami Beach businesses. With the new plan, triggers that open garages will also automatically trigger the notification to the public, so the Office of Marketing and Communications will not need to wait for confirmation from the Parking Department to issue the notice across platforms, eliminating notification delay.

Responsible Departments: Parking; Marketing & Communications

2. Annual Sandbag Distribution program prior to hurricane season

The City will implement a sandbag distribution program consisting of two (2) components. Each year, prior to the start of hurricane season, the City will conduct a sandbag giveaway event. This will entail a scheduled day (or days) where sandbags for the purpose of diverting water from entryways are made available to residents to store in a dry place to deploy in the event of flooding. Additionally, sandbags will be made available in situations where flooding is anticipated, such as tropical cyclones or King Tides. Ideally, there will be a limit set on the number of sandbags issued per household. Properly set up, each 3-foot doorway requires six (6) sandbags to prevent water intrusion, and each double span of sliding glass or swinging doors requires ten (10) sandbags. Property owners should determine which doorways on their property are most vulnerable to flooding and place them there.

Educational materials will also be provided with the sandbags, explaining the proper deployment as well as information about proper disposal of the bags, noting that once they are used, they are considered contaminated material. Perhaps a waiver and affidavit should also accompany the distribution per household or business, wherein the resident agrees that they understand how to properly use the items and that they commit to dispose of the sand properly, and not pour the sand down the drains. As part of the program, public dumpster sites will be set up for collection of the used sandbags.

Responsible Departments: Public Works; Facilities Management; Marketing and Communications

3. Educational campaign (various flood notification points)

Information and background on various levels of weather alerts, and the response that can be expected by the City will be included in new marketing materials to include a web page, flyers and other collateral material. This education campaign will also incorporate messaging about community engagement as part of mitigation. For example, encouraging neighbors to make sure drains (during and after a rain event) are clear of debris or actively reporting blocked drains to the Public Works Control Room. Messaging will also include reminders to those private property owners who employ landscape services that it is their responsibility to remove vegetation and yard clippings and not deposit them in the drains, per ordinance, as listed below.

Responsible Department: Marketing & Communications (With input from all departments)

4. Targeted enforcement - landscape debris and sediment from construction sites

Section 46-92 of the City Code deals with litter and debris and the prohibition of tree, plant and grass material being placed in such a way that it goes into a storm drain. Violations include first offense within 12 months with a \$1,000 civil fine, second offense with a \$2,000 civil fine and subsequent offenses within 12 months would have a \$3,000 civil fine. The ordinance also includes sediment from construction sites. Code Compliance will engage in targeted enforcement of this ordinance.

Responsible Department: Code Compliance

5. Consolidation of existing flooding plans

Several written plans exist that address various flooding issues, response tactics and timelines. This includes the Flood Mitigation Plan, The Flooding Communications Plan and sections within the Comprehensive Stormwater Management Plan. City departments will work together to compile a consolidated action plan to address flooding. The plan will include trigger points, notification procedures, levels of response and specific actions to be taken at various stages in a flood emergency where there is sufficient notice to react.

Responsible Departments: Public Works, Environment & Sustainability, Building (Floodplain Manager), DEM, Marketing & Communication, Parking

6. Updated script for 9-1-1- call-takers to better communicate with complainants

The 9-1-1 Call Center operates using scripts and flowcharts in order to direct most calls. The Fire Communications Division is updating the scripts to better identify and route calls for service that involve flooding situations, such as stalled vehicles, property damage and to prioritize calls that involve life-threatening emergencies.

Responsible Department: Fire Division of Communications.

7. Messaging for non-City roads - VMS signage updated during flood events

Variable-message signs (VMS) to be updated as soon as possible to alert drivers to flooded roadways and provide alternative routes, where possible, as well as warnings to avoid flooded areas. This is most important for non-City-owned roads, where only public safety resources can be used to block passage of the roadway, but cannot officially shut the roadway down. The depth of the flood water would determine the feasibility and placement of these signs.

Responsible Department: Transportation & Mobility; Public Works

8. Resident engagement

Efforts citywide will be made to bring more awareness to residents and businesses of how they can play a part in mitigation of future flood impacts. This is part of the education campaign but will be included in various messaging and City events.

9. Identify needed resources

Equipment that is already included in City inventory were used effectively to address flooding. However, it became apparent that additional resources are necessary. Equipment such as High-water vehicles for public safety departments and pumps with larger capacity (such as 12" pumps) are being considered. Cost benefit analysis and logistical concerns must be further considered and analyzed.

FISCAL IMPACT STATEMENT

N/A

Does this Ordinance require a Business Impact Estimate?

(FOR ORDINANCES ONLY)

The Business Impact Estimate (BIE) was published on . See BIE at:
<https://www.miamibeachfl.gov/city-hall/city-clerk/meeting-notices/>

FINANCIAL INFORMATION

N/A

CONCLUSION

Departments are already working on streamlined procedures to foster effective mitigation and communications procedures that ensure information is relayed as quickly as possible to the proper audiences. This was a rare event, and relatively little notice was given before the most drastic flooding occurred. As our climate changes, increasing the likelihood of similar events, the City must be as prepared as possible to address these incidents quickly and efficiently.

Applicable Area

Citywide

Is this a “Residents Right to Know” item, pursuant to City Code Section 2-17?

Yes

Is this item related to a G.O. Bond Project?

No

Was this Agenda Item initially requested by a lobbyist which, as defined in Code Sec. 2-481, includes a principal engaged in lobbying? No

If so, specify the name of lobbyist(s) and principal(s):

Department

City Manager

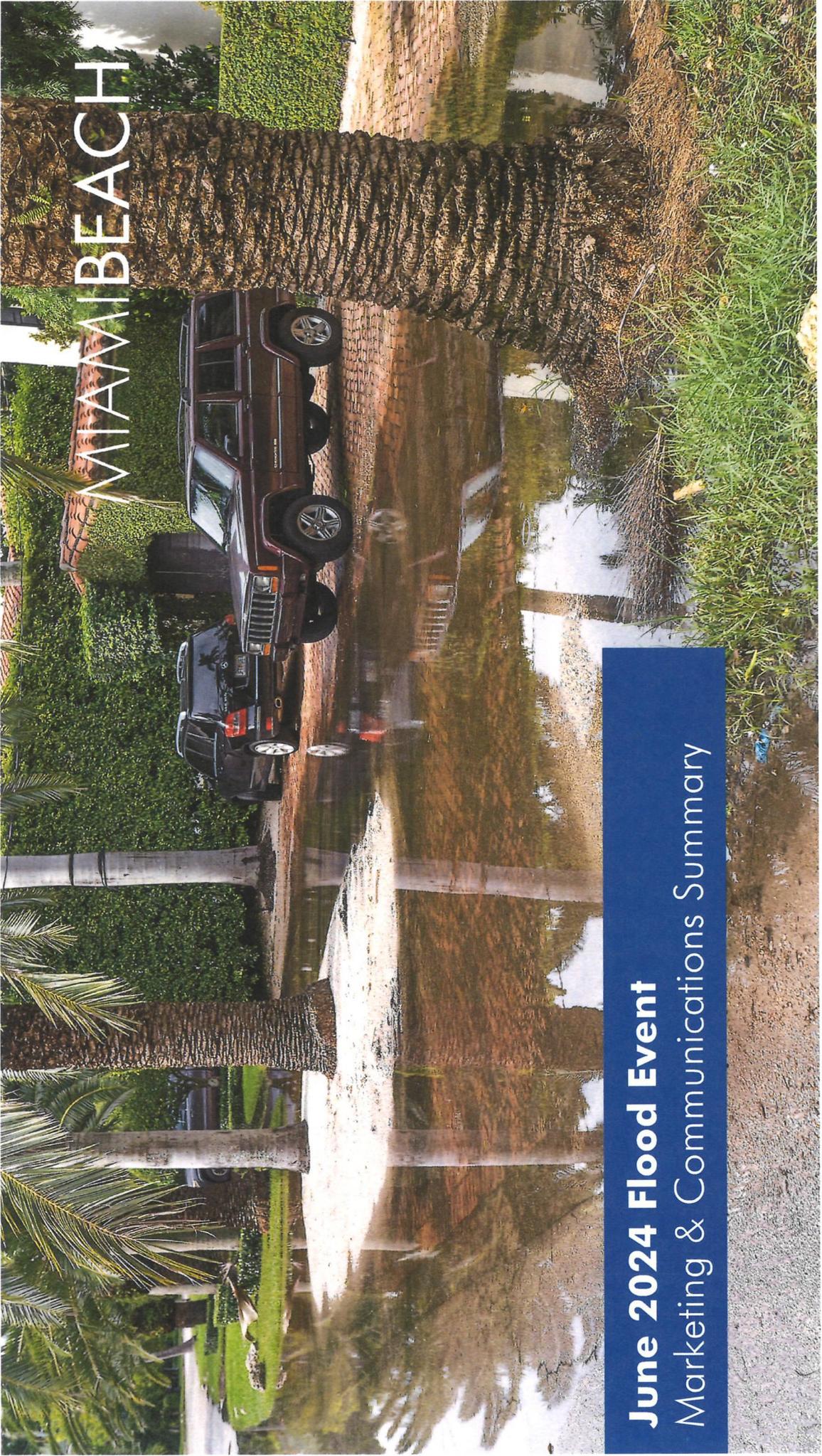
Sponsor(s)

Co-sponsor(s)

Click or tap here to enter text.

Condensed Title

DISCUSS CITY OF MIAMI BEACH JUNE 2024 FLOOD EVENT



MIAMI BEACH

June 2024 Flood Event
Marketing & Communications Summary

SUMMARY

During the unprecedented rainfall that occurred the second week of June 2024, **9 text messages** and **3 comprehensive dedicated emails** were sent to subscribers along with **69 social media posts** published across city, fire and police accounts that promoted information related to the flooding event such as weather conditions, parking, sandbag distributions, trash pickup and more. A **press release** announcing the State of Emergency and city updates was also issued to media outlets.



Social Media

Posts across all social platforms.



Email Marketing

Dedicated e-blasts with updates.



Website

miamibeachfl.gov/stormready



Text Message Alerts

Real-time emergency information.



Press Release

Press release for local media to amplify messaging.



Media Relations

Interviews, fact-checking and more.

MIAMIBEACH



TEXT MESSAGE ALERTS

A total of 9 text messages were sent to 11,500 MB Alert subscribers.

Tuesday, June 11

Tue, Jun 11 at 8:31 AM

MIAMI BEACH: Heavy rain is moving through our area today. Report flooding by calling [305.673.7625](tel:305.673.7625) or send photos via email to flooding@miamibeachfl.gov

8:31 AM

Tue, Jun 11 at 3:26 PM

MIAMI BEACH: A flood watch is in effect for our area through tomorrow night. Report flooding to [305.673.7625](tel:305.673.7625). Learn more:



Stay Safe and Report Flooding
conta.cc

3:26 PM

Wednesday, June 12

Wednesday 8:51 AM

MIAMI BEACH: A Flood Watch continues in effect through Thurs evening. Report flooding at [305.673.7625](tel:305.673.7625) or send photos to flooding@miamibeachfl.gov

8:51 AM

Wednesday 2:56 PM

MIAMI BEACH: A Flash Flood Warning is in effect for our area until 4:45 p.m. today. nixle.us/FNFRP

2:56 PM

Wednesday 5:30 PM

MIAMI BEACH: Flooding throughout our city has made conditions very dangerous for driving. If you do not need to go out, please stay indoors.

5:30 PM

Wednesday 8:47 PM

MIAMI BEACH: Alton Road NB is impassable from 50-63 streets due to heavy flood waters. Please seek alt route. nixle.us/FNGYD

8:47 PM

MIAMI BEACH: State of Florida has declared a State of Emergency for Miami-Dade County due to heavy rainfall and flooding. More: conta.cc/3yWoKmR

9:19 PM

Thursday, June 13

Thursday 11:40 AM

MIAMI BEACH: Sandbag distribution sites will be located at 2111 Collins Ave and 225 79 St today and tomorrow from 12 p.m. until 4 p.m. nixle.us/FNK6M

11:40 AM

Thu, Jun 13 at 2:25 PM

MIAMI BEACH: State of Emergency due to flooding & heavy rainfall. Free resident parking at public garages. Read more: <https://conta.cc/3KH0mXi>

2:25 PM



NEWSLETTER PROMOTION

Three dedicated e-blasts were sent to approximately 39,500+ subscribers.



Stay Safe and Report Flooding
Report flooding to 305.673.7625 or send photos via email to flooding@miamibeachfl.gov

Heavy rainfall is moving through our city today and tomorrow. Various areas have been affected by flooding. A flood watch is in effect for all of South Florida through Wednesday night.

If you come across any flooding that obstructs access or causes damage to public or private property, please call 305.673.7625, report it through the [Miami Beach Gov app](https://www.miamibeach.gov/app) or email flooding@miamibeachfl.gov or ControlRoomOperators@miamibeachfl.gov

Our Public Works team is out in the community responding to reports of flooding as quickly as possible. Residents should still exercise caution when leaving their home. In addition to our existing stormwater infrastructure, which includes 48 permanent pump stations, Public Works has temporary pump stations deployed in low-lying areas.

Learn more about why extreme rain events cause flooding and how rainfall drains through our pump systems.

Register now for our Parking Flood Relief Program



Parking Flood Relief Program Activated
Our Parking Flood Relief Program has been activated for registered residents to temporarily park vehicles in municipal parking garages G6 (400 W. 42 Street) and G9 (1661 Pennsylvania Avenue) at no cost.

Residents registered for the program should have received an email with details about their assigned parking location.

Miami Beach residents who live in an area of elevation that is 2 feet NAVD or less are eligible to register for the program.



Tuesday, June 11

3:18 p.m. with an open rate of 40.1%

Stay Safe and Report Flooding



Flood Watch Extended through Thursday Evening
Stay safe and avoid floodwaters. Report flooding to 305.673.7625 or send photos via email to flooding@miamibeachfl.gov

Florida Governor Ron DeSantis has declared a **State of Emergency** for multiple areas of South Florida, including Miami-Dade County.

Heavy rain and flooding conditions in Miami Beach are expected to continue overnight with a flood watch in effect through Thursday evening.

Two consecutive days of more than 5 inches of rain has created a situation where the ground is saturated and there is very little capacity to absorb additional water. With rainfall expected to continue through the weekend, residents should avoid unnecessary travel if possible.

If you come across any flooding that obstructs access or causes damage to public or private property, please call 305.673.7625, report it through the [Miami Beach Gov app](https://www.miamibeach.gov/app) or email flooding@miamibeachfl.gov

Trash Pickup
Waste Connections, the city's residential service provider, has suspended their operations tomorrow, June 13 in Miami-Dade and Broward counties. If you have a scheduled bulk pickup for tomorrow, please contact [Waste Connections](https://www.wasteconnections.com) to reschedule.

They will reevaluate conditions for resuming operations on Friday, June 14 — and the city will keep residents informed of their decision via email and social media.

Waste Management will continue to service multifamily and commercial customers as scheduled.

City Facility Closures
The Building Department's North Beach Annex Office located at 962 Normandy Drive will



Wednesday, June 12

8:53 p.m. with an open rate of 38.7%

Flood Watch Extended through Thursday Evening



Flood Watch Extended through Friday Evening
Parking Garages Are Open to All Residents Free of Charge

The City of Miami Beach has declared a **State of Emergency** as additional rounds of rain showers, thunderstorms and flooding conditions in Miami Beach are expected to continue with a flood watch in effect through Friday evening.

The flooding experienced with yesterday's heavy rains will not have much time to recede before additional rainfall begins today. It does not take much additional rainfall to exacerbate already saturated ground conditions.

With rainfall expected to continue through the weekend, residents should avoid unnecessary travel wherever possible. Roadways may quickly become unsafe and impassable for vehicles and pedestrians. **Remember: Turn Around, Don't Drive!**

For updated information, visit www.miamibeachfl.gov/stormready.

If you come across any flooding that obstructs access or causes damage to public or private property, please call 305.673.7625, report it through the [Miami Beach Gov app](https://www.miamibeach.gov/app) or email flooding@miamibeachfl.gov

Parking Garages Open to ALL Residents
Due to the continued potential of heavy rainfall through the weekend, the **Miami Beach Parking Department has opened nine public garages for all residents wishing to keep their cars out of flood-prone areas.** The garages at the Miami Beach Convention Center (1901 Convention Center Drive), S Street & Alton Road (550 Lenox Avenue), and City Hall (1755 Meridian Avenue) are not included.

Residents may park vehicles at no cost through Monday, June 17, 2024 at 10 a.m. Proof of residency when exiting the parking facility is required. Non-residents/employees may use any city parking garage, however, standard rates still apply.



Thursday, June 13

1:57 PM with an open rate of 38.1%
Flood Watch Extended: Parking Garages Are Now Open to Residents

MIAMIBEACH



SOCIAL MEDIA PROMOTION

69 posts were published across City of Miami Beach social media platforms with a combined following of 533,789 users.

Facebook

27 total posts

@CityofMiamiBeach
57k followers

@MiamiBeachFire
18k followers

@MiamiBeachPD
50k followers

X (Twitter)

31 total posts

@MiamiBeachNews
124k followers

@MiamiBeachFire
9.3k followers

@MiamiBeachPD
53.2k followers

Instagram

8 total stories

@MiamiBeachNews
115k followers

@MiamiBeachFire
16.5k followers

@MiamiBeachPD
65.9k followers

Nextdoor

3 total posts

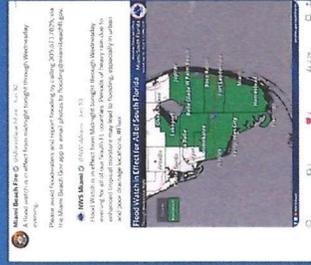
City of Miami Beach
24.8k followers

SOCIAL MEDIA PROMOTION

Monday, June 10

8:07 p.m.

- Miami Beach Fire Department X post



- City of Miami Beach reposted Miami Beach Fire Department X post from 8:07 p.m.

8:08 p.m.

- Miami Beach Fire Department Facebook post



8:10 p.m.

- Miami Beach Fire Department Instagram story



11:27 p.m.

- City of Miami Beach Facebook post



11:28 p.m.

- City of Miami Beach Instagram story



MIAMI BEACH



SOCIAL MEDIA PROMOTION

Tuesday, June 11

7:54 a.m.

- Miami Beach Police Department Facebook post



7:55 a.m.

- Miami Beach Police Department X post



7:56 a.m.

- Miami Beach Police Department Instagram story



8:35 a.m.

- City of Miami Beach X post
- Miami Beach Fire reposted City of Miami Beach X post from 8:35 a.m.



8:36 a.m.

- City of Miami Beach Facebook post



8:45 a.m.

- Miami Beach Fire Department Facebook post



MIAMIBEACH



SOCIAL MEDIA PROMOTION

Tuesday, June 11

10:27 a.m.

- City of Miami Beach Facebook post



10:28 a.m.

- City of Miami Beach X post



- Miami Beach Fire reposted City of Miami Beach X post from 10:28 a.m.

10:33 a.m.

- City of Miami Beach Nextdoor post



1:25 p.m.

- Miami Beach Fire Department Facebook post



3:29 p.m.

- City of Miami Beach X post



- Miami Beach Fire Department reposted City of Miami Beach X post at 3:29 p.m.

3:32 p.m.

- City of Miami Beach Facebook post



3:36 p.m.

- Miami Beach Fire Department Facebook post



MIAMIBEACH

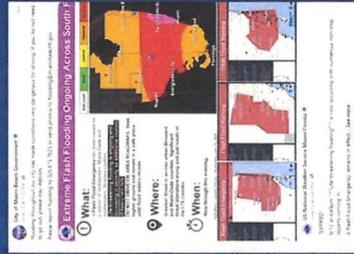


SOCIAL MEDIA PROMOTION

Wednesday, June 12

5:32 p.m.

• City of Miami
Beach Facebook
post



5:33 p.m.

• Miami Beach Fire
Department
Facebook post



5:35 p.m.

• Miami Beach Fire
Department
Instagram story



7:53 p.m.

• City of Miami
Beach Instagram
story



9:07 p.m.

• City of Miami
Beach X post



• Miami Beach Fire
Department
reposted City of
Miami Beach X post
from 9:07 p.m.

9:08 p.m.

• City of Miami Beach
Facebook post



MIAMI BEACH



SOCIAL MEDIA PROMOTION

Wednesday, June 12

9:11 p.m.

- Miami Beach Fire Department Instagram story



9:12 p.m.

- Miami Beach Fire Department Facebook post



9:48 p.m.

- City of Miami Beach Facebook post



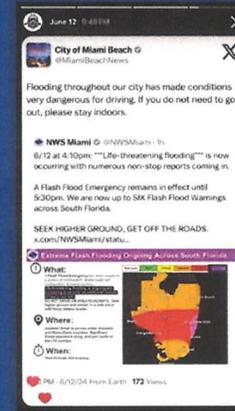
9:49 p.m.

- City of Miami Beach X post



9:49 p.m.

- Miami Beach Police Department Instagram story



9:54 p.m.

- City of Miami Beach Instagram story



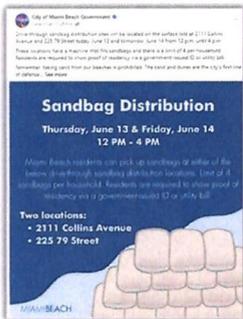
MIAMI BEACH

SOCIAL MEDIA PROMOTION

Thursday, June 13

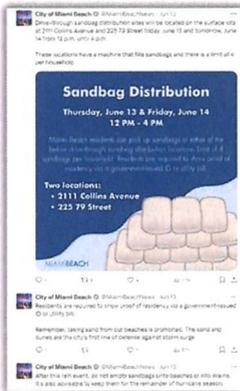
11:26 a.m.

- City of Miami Beach Facebook post



11:27 a.m.

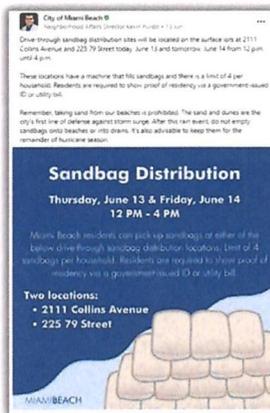
- City of Miami Beach X post



- Miami Beach Police Department reposted City of Miami Beach X post from 11:27 a.m.

11:38 a.m.

- City of Miami Beach Nextdoor post



11:49 a.m.

- Miami Beach Police Department reposted NWS Miami X post from 11:49 a.m.



2:01 p.m.

- City of Miami Beach Facebook post



2:03 p.m.

- City of Miami Beach X post



- Miami Beach Police Department reposted City of Miami Beach X post from 2:03 p.m.

SOCIAL MEDIA PROMOTION

Thursday, June 13

2:15 p.m.

- City of Miami Beach Nextdoor post



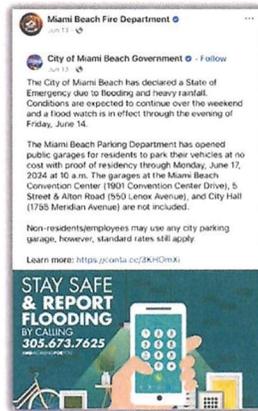
3:03 p.m.

- Miami Beach Fire Department X post



3:04 p.m.

- Miami Beach Fire Department Facebook post



4:40 p.m.

- City of Miami Beach Police Department Facebook post



4:48 p.m.

- Miami Beach Police Department X post



6:22 p.m.

- City of Miami Beach X post



SOCIAL MEDIA PROMOTION

Thursday, June 13

6:24 p.m.

- City of Miami Beach Facebook post



7:32 p.m.

- City of Miami Beach Facebook post



7:37 p.m.

- City of Miami Beach X post



SOCIAL MEDIA PROMOTION

Friday, June 14

10:51 a.m.

• City of Miami Beach Facebook post



10:53 a.m.

• City of Miami Beach X post



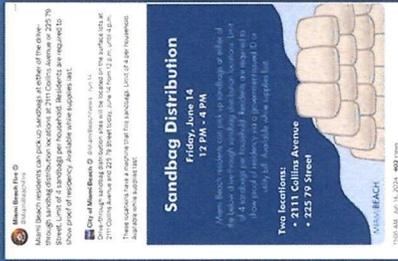
11:04 a.m.

• Miami Beach Fire Department Facebook post



11:05 a.m.

• Miami Beach Fire Department X post



6:32 p.m.

• City of Miami Beach Facebook post



MIAMI BEACH

SOCIAL MEDIA PROMOTION

Friday, June 14

6:34 p.m.

- City of Miami Beach X post



- Miami Beach Fire Department reposted City of Miami Beach X post from 6:34 p.m.

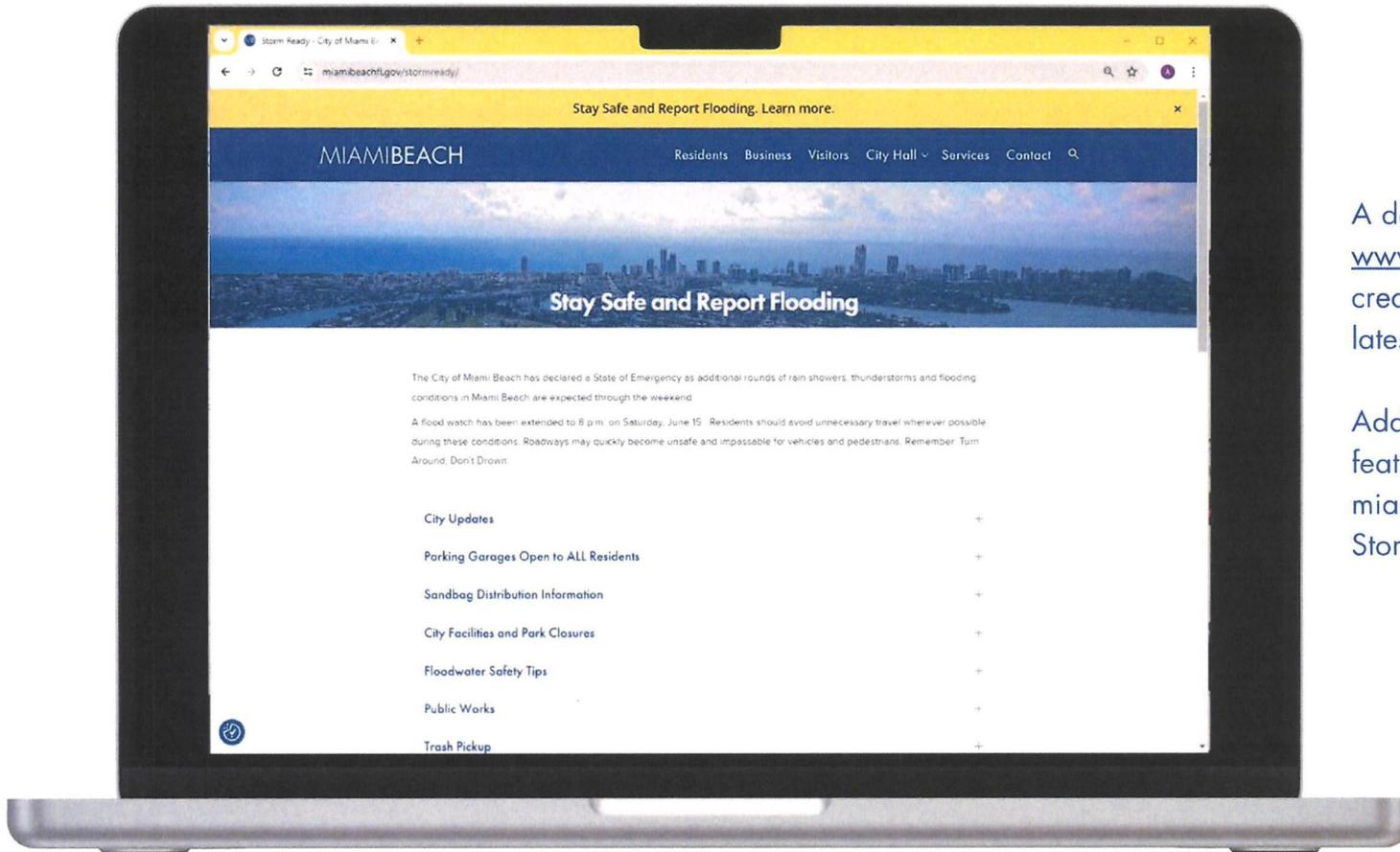
7:53 p.m.

- Miami Beach Fire Department Facebook post





DEDICATED WEBSITE



A detailed webpage www.miamibeachfl.gov/stormready was created and continually updated with the latest city information in real-time.

Additionally, a banner was prominently featured across the top of miamibeachfl.gov directing users to the Storm Ready page.

MIAMIBEACH



PRESS RELEASE

A press release was shared with media contacts on Thursday, June 13.

MIAMIBEACH

City of Miami Beach, 1700 Convention Center Drive, Miami Beach, FL 33139, www.miamibeachfl.gov

OFFICE OF MARKETING & COMMUNICATIONS, Tel: 305.673.7575
Melissa Berthier, Email: mberthier@miamibeachfl.gov
Matt Kenney, Email: mkenney@miamibeachfl.gov

Press Release

FOR IMMEDIATE RELEASE
June 13, 2024

City of Miami Beach Declares State of Emergency Due to Flooding *— A flood watch is in effect through Friday evening —*

Miami Beach, FL – The City of Miami Beach has declared a State of Emergency as additional rounds of rain showers, thunderstorms and flooding conditions in Miami Beach are expected to continue with a flood watch in effect through the evening of Friday, June 14.

"The safety of our residents, businesses and visitors is of the utmost importance" said Miami Beach Interim City Manager Rickelle Williams. "Our city remains fully operational and city staff is working diligently to mitigate flooding as much as possible."

PARKING

Due to the continued potential of heavy rainfall through the weekend, the **Miami Beach Parking Department has opened nine public garages for all residents wishing to keep their cars out of flood-prone areas.** The garages at the Miami Beach Convention Center (1901 Convention Center Drive), 5 Street & Alton Road (550 Lenox Avenue), and City Hall (1755 Meridian Avenue) are not included.

Residents may park vehicles at no cost through Monday, June 17, 2024 at 10 a.m. Proof of residency when exiting the parking facility is required. Non-residents/employees may use any city parking garage, however, standard rates still apply.

SANDBAG DISTRIBUTION INFORMATION

Drive-through sandbag distribution sites will be located on the surface parking lots at 2111 Collins Avenue and 225 79 Street today, June 13 and tomorrow, June 14 from 12 p.m. until 4 p.m.

These locations have a machine that fills sandbags and there is a limit of **4 per household.** Residents are required to show proof of residency via a government-issued ID or utility bill.

CITY FACILITIES

Miami Beach City Hall remains open. At this time, there are also NO closures at any parks, recreational centers or summer camps, with the exception of both municipal golf courses that are closed until further notice.

The Building Department's North Beach Annex Office located at 962 Normandy Drive is closed today, June 13 due to water intrusion. During this temporary closure, please visit our main office at City Hall — 1700 Convention Center Drive, Second Floor. For more information, please call Customer Service at 305.673.7610.

We are committed to providing excellent public service and safety to all who live, work and play in our vibrant, tropical, historic community.

DECREASE WATER CONSUMPTION

The city is encouraging residents to help minimize impacts to our wastewater system by decreasing water use to the extent possible during heavy rains, including:

- Limiting the amount of toilet flushing
- Abstaining from running dishwashers and washing machines.
- Taking shorter showers and using less water in the bathtub.
- Turning off water sprinklers.

TRASH PICKUP

Waste Connections, the city's residential service provider, has suspended their operations today, June 13 in Miami-Dade and Broward counties.

Waste Management will continue to service multifamily and commercial customers as scheduled.

PUBLIC WORKS

The Public Works team is out in the community responding to reports of flooding as quickly as possible. In addition to our existing stormwater infrastructure, which includes 48 permanent pump stations, Public Works has temporary pumps deployed in low-lying areas.

REPORT FLOODING

Residents and businesses are encouraged to report flooding that obstructs access or causes damage to public or private property through the Miami Beach Gov app, by calling 305.673.7625 or emailing flooding@miamibeachfl.gov.

For updated information, visit www.miamibeachfl.gov/stormready.

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To request this material in alternative format, call 305.673.7625. For city news requests, information on news coverage, press releases, media or any accommodations to make any document or participate in any city government proceeding, call 305.673.7625 or visit www.miamibeachfl.gov. TTY: 305.673.7625. Please help us save.

We are committed to providing excellent public service and safety to all who live, work and play in our vibrant, tropical, historic community.

MIAMIBEACH

PRESS



7 NEWS MIAMI News Investigations Weather Sports Entertainment Watch 82°

Miami Beach flooding services

BY CAROLINA BORGES
JUNE 13, 2024

MIAMI NEWS

Miami Beach residents, tourists deal with rainy weather, flooded streets

By Ivan Taylor
Updated on: June 11, 2024 / 11:33 PM EDT / CBS Miami

MIAMI BEACH CITY PARKING

TREMONT 305-6
BEACH 305-
CITY PARK 305-

MIAMI BEACH, FLA. (WISN) - In response to severe flooding, companies are offering their services free of charge to assist residents. Tremont Towing is providing free removal of vehicles from flooded streets to the nearest safe location. Residents in need can call 305-872- of the day.

More from CBS News

South Florida areas hard hit by flooding continue to dry out

Police investigate vandalism at downtown Miami bagel shop

LIVE CBS NEWS MIAMI MIAMI BEACH
IVAN TAYLOR
NEXT WEATHER ALERT
4:02 PM HOLLYWOOD 82° 85° 84° 83° 85° 86° 87°

MIAMI BEACH

THANK YOU!

MIAMI BEACH