



**COMMISSION MEMORANDUM**

TO: Honorable Mayor and Members of the City Commission

FROM: Commissioner Tanya K. Bhatt

DATE: July 24, 2024

TITLE: DISCUSSION ON EDUCATING THE PUBLIC ON THE VARIOUS WAYS TO REPORT A VIOLATION OF THE CITY CODE.

**RECOMMENDATION**

**BACKGROUND/HISTORY**

**ANALYSIS**

It has come to my attention that many of the City's residents are unaware of how to report a code violation on-line, and so are deeply upset that the relevant City department isn't acting on a neighborhood nuisance or safety issue.

While it would be lovely for all issues to be noticed by staff before they become a burden to our residents, that isn't possible. Residents are our first line of defense in identifying problems, and having them notice the City staff asap will result in faster and better action being taken in a timely manner. While it's not residents' "job" to do so, it takes a village, and we have an excellent app to which our staff is extremely responsive, and we should ensure that all residents know about it and how to use it for maximum benefit.

Administration should be prepared to discuss and educate the public on how to report Code violations either on-line, via the City's app or via e-mail to the appropriate department.

**FISCAL IMPACT STATEMENT**

N/A

**Does this Ordinance require a Business Impact Estimate?**  
(FOR ORDINANCES ONLY)

The Business Impact Estimate (BIE) was published on . See BIE at:  
<https://www.miamibeachfl.gov/city-hall/city-clerk/meeting-notices/>

**FINANCIAL INFORMATION**

## **CONCLUSION**

### **Applicable Area**

Citywide

**Is this a “Residents Right to Know” item,  
pursuant to City Code Section 2-17?**

No

**Is this item related to a G.O. Bond  
Project?**

No

**Was this Agenda Item initially requested by a lobbyist which, as defined in Code Sec. 2-481,  
includes a principal engaged in lobbying?** No

If so, specify the name of lobbyist(s) and principal(s):

### **Department**

Office of Commissioner Tanya K. Bhatt

### **Sponsor(s)**

Commissioner Tanya K. Bhatt

### **Co-sponsor(s)**